



ST PAUL DE CHARTRES RESIDENTIAL AGED CARE

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Dear Family and Friends,

Update: Infection control measures at SPC

As per our advice last Thursday the Infection Control Committee has met again this morning and made a few changes that you should be aware of.

Firstly we would like to thank everybody who visited over the past few days for their cooperation during this tough time. A number of concerns have been raised surrounding the possibility of accidental contact at the end of the current visiting hours as they coincide with the times that residents start to move towards dining areas. With this in mind we have made minor changes to the visiting hours. The revised hours will be daily

- 9:00am – 11:30am; and
- 2:00pm – 4:30pm

In addition **visits** will be limited to **one person** per visit **only**. Previous guideline relating to visiting in the residents room or one of the three designated external spaces (Pine Hill BBQ area; outside the Coffee Shop; and the area between Rose and Lily) still apply. Also keeping the visit to ten minutes. The other important change that has been made this morning is that ALL external visits to medical appointments will result in a resident being required to self-isolate for 14 days. Previously the isolation period was determined on a case by case basis. It is important to note that this will have a minimal impact as most external appointments have been cancelled.

We would continue to encourage families to plan for alternative forms of communication. To those that have already brought in iPad or tablets thank you. Over the coming days we will be getting around to those residents and setting up virtual tours, concerts etc. In addition we will send out some instruction regarding booking video calls and receiving assistance form staff to make them happen tomorrow. They will come via email but will also be posted on the web page.

We are conscious that the additional restrictions announced last night together with restrictions that we expect to be implemented by the department or our infection control committee will further impact on your ability to communicate with your loved one however we will endeavour to ensure you have alternative options available to you. The committee will meet again on Thursday and will post an additional update after its meeting. It is important to flag that visiting on the weekend was discussed today and it was decided to hold off making a decision regarding weekend access until Thursday.

Once again I would remind you that this information is being sent to one contact from each family. Please pass the information on or refer them to the webpage for ongoing updates. As always should you have any queries please don't hesitate to contact a member of our team.

Stay safe; stay health; and please follow the advice as published by the Department of Health and released via the National Cabinet.